



## **Quality Policy**

Armstrong RMI Pressure Systems is a specialist designer and manufacturer of high pressure pumps, pumping systems and ancillary equipment for mining and industrial applications. We also provide related installation and repair services. We are committed to being a leader in quality within this industry for the designs, products and services we provide.

Our policy is to continually improve everything we do to ensure our designs, products and services meet or exceed the expectations of our customers.

Our goal therefore, is to create an environment in which every employee is fully committed to the highest standard of personal quality, and that all products and services supplied by Armstrong RMI Pressure Systems shall be fully capable of meeting all the customer's requirements.

The overall requirements of the Armstrong RMI Pressure Systems' Quality Management System are in accordance with ISO9001 and regulatory requirements. The Management Team shall review this system at least yearly to ensure that its effectiveness may be continually improved.

Our aims and goals are contained in our Business Plan and Quality Management System. These are measurable objectives, which are communicated to the employees via regular briefing meetings.

Our service credibility has produced confidence within our customers and, although we are always looking for ways to improve and develop our service, repeat business is a key aspect of our trading.

The Management Team will review this policy on an annual basis to ensure that it continues to reflect the aims and objectives of the Company.

Charles Armstrong  
Chairman

August 2012